



Arlington's Link to Success

Service Information

Arlington's Ride2Work Service provides transportation to qualified, low- and moderate-income Arlington residents to help them access a broad range of employment-related activities.

To qualify for the service, you must:

- Live within the City of Arlington.
- Have a household income that is low or moderate according to HUD standards (a partner agency will help you determine if you have a low or moderate income).
- **NOT** be eligible to ride Handitran.
- Need transportation to work or a work-related activity like training, interviews, education, or childcare.

Ride2Work provides transportation to any work-related destination within Arlington, Hurst, Euless, or Bedford, or to the Hurst/Bell and Centreport Trinity Railway Express stations. There is a fee of **\$2.00** per one-way trip. You must provide cash or a voucher when boarding the vehicle.

Transportation service is provided **Monday through Friday, 6:00 a.m. to 11 a.m. and 2 p.m. to 6 p.m.** Service is not available on Saturday, Sunday, or these holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving, Christmas Eve, and Christmas Day. **Hours & days of operation are subject to change.**

How to Apply

You must apply through one of Ride2Work's Partner Agencies. If you are a client, student, employee, or member of one of the following agencies, please contact them for an application:

Everest College--Arlington
ITT Tech—Arlington
Catholic Charities
The Salvation Army
Arlington Life Shelter
SafeHaven of Tarrant County
Workforce Solutions of Tarrant County
Bethlehem Baptist Church—Mansfield
Six Flags Over Texas
Water From the Rock
Arlington Urban Ministries
East Arlington Family Support Center
Arlington Housing Authority

If you are not affiliated with any of these agencies, please contact Mission Arlington for an application:

**Mission Arlington
817-277-6620
210 W. South Street
Arlington, TX 76010**

***Information continues on
reverse*** 



Scheduling a Trip

After a Partner Agency has qualified you for the Ride2Work service, please:

1. Call 817-336-8714 at least 48 hours before your trip.
2. Reservations are accepted Monday-Friday between 7:00 am and 5:30 pm.
3. Identify yourself as a Ride2Work customer.
4. Be prepared to give the following information:
 - Name
 - Phone number
 - Date and time of your requested trip
 - Departure address
 - Destination address
 - Total number of passengers (only dependent children allowed)
 - Time of return trip, if needed
5. The day before your trip, a scheduler will call to confirm your appointment and provide an approximate pick-up time.
6. Please be prepared for the vehicle to arrive up to 15 minutes before or after your scheduled pick-up time.
7. Please have your \$2.00 cash fee or voucher ready for the driver.

Rules of the Road

- Children under age 16 must be accompanied by an adult.
- Customers wishing to cancel trips should call as soon as possible, but must call by 3:00 p.m. the day prior to the scheduled pick-up time or a no-show will be recorded.
- Repeated no-shows (3 no-shows in one month) will result in suspension of service.
- Trips are provided according to space availability.
- Eating, drinking, and smoking are not allowed onboard the vehicle.
- Ride2Work reserves the right to suspend, deny, or terminate service to anyone at its sole discretion.

2013 HUD Income Eligibility Limits:

Household Size	Maximum Income	Household Size	Maximum Income
1	\$36,900	5	\$56,900
2	\$42,150	6	\$61,100
3	\$47,400	7	\$65,300
4	\$52,650	8	\$69,500